

How to recognise tech support scams



Cybercrook Brooke calls you posing as a technical support provider, claiming that there is a problem with your PC's software.

The caller ID displays a support phone number from a trusted company.



She tells you to act quickly or you will lose all your data.

Cybercrook Brooke recommends that you download a program that will fix the problem.



The downloaded program gives her access to your computer and data.

She then asks for a small payment for the service to make you log into your online banking.



Cybercrook Brooke has now access to your bank account and can perform fraudulent transactions.

Protect yourself against tech support scams!

- 1** Hang up on unexpected phone calls from anyone claiming there is a problem with your computer.
- 2** Only download software from official websites.
- 3** Report the incident to the police and to the genuine service provider.
- 4** Block fraudulent phone numbers so they can't call you back.

